

# SECURITY SERVICES

## BEST PRACTICES SUITE

*How do my security controls compare to Industry Best-Practices?*

*Although I am meeting my compliance requirements, am I really secured?*

*How do I implement security best practice within my organization?*

Compliance alone does not guarantee a secure environment. Concerns regarding proper governance as well as the availability, integrity, and confidentiality of critical assets drive businesses to strive to achieve a higher level of security in order to protect these assets as well as avoid potential liability, brand damage, reduce costs and improve efficiency.

Alignment with Standards and Best Practice offers greater assurance of protection as well as improved operational efficiency. Applying appropriate standards, as well as appropriate implementation, are critical to the success of the alignment. GlassHouse experts provide customized alignment based on company business objectives, goals, maturity and risk tolerance. Key business areas of focus for this service are Policy Framework, Organizational Assessment and Technology Implementation. The service is customizable to address each individually or in combination:

- **Policy Framework** – Root cause analysis of security breaches often point to poorly defined, developed, and/or enforced policies and controls. The Policy Framework identifies and fills gaps in the customer's existing security policies and controls. This service includes an analysis of existing policies, business drivers and governance requirements. Security gaps are identified and prioritized on the basis of the customer's business environment and risk tolerance. The existing policy framework is augmented with the identified security controls and policy documents to ensure adherence with appropriate standards and regulations. The result is a framework of security policies with a pre-defined policy lifecycle, customized for the compliance and governance needs of the company and tuned to protect key business drivers.
- **Organizational Assessment** – Security organizations vary in their maturity from non-existent to fully operational and skilled departments. The Organizational Assessment exams the hierarchy, security governance structure and roles and responsibilities of the organization relative to Industry benchmarks and Best Practice.
- **Technology Implementation** – New and emerging technologies offer companies cost reductions, competitive advantage, new revenue opportunities, greater operational efficiencies, and more. However, the benefits of adoption and implementation can be reduced or wiped away without applying appropriate security controls and addressing vulnerabilities inherent with any new technology. The Technology Implementation service applies security, best practice and technology expertise to ensure that any issues that could affect the success of a new technology implementation are identified and remediated. Proprietary security blueprints that identify areas of vulnerability within specific technologies are applied within a customer's unique environment to ensure a secure installation.

GlassHouse expertise includes the following organizations and defined standards:

ISO 27001

ISO 27002

COBIT

ITIL



*GlassHouse Technologies is a global provider of data center infrastructure consulting services. Focused on data center consolidations, virtualization, security, storage, data protection and managed services, GlassHouse consultants offer a vendor-independent approach to architect, implement and operate IT environments that drive high performance and agility through cloud computing and a service provider model. GlassHouse transforms infrastructures to deliver high value services that align to business needs, enabling cloud computing and accelerated return on investments while mitigating operational inefficiencies and risk. This is provided through Transom, a unique delivery framework comprised of proprietary software tools, methodologies and domain expertise. Visit the GlassHouse blog for expert commentary on key data center issues facing today's enterprises and follow us on twitter at #GlassHouse\_Tech.*